

Problem Description:

KB-8000X has a chance to lose the data code between keyboard, mouse and receiver, which causes devices does not work. How to solve it?

Action:

Please bind the Keyboard and mouse frequency again with binding program and pairing method.

Steps:

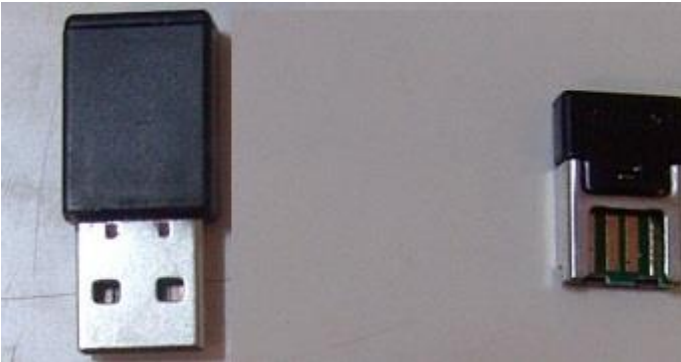
Download the binding program from the Genius website.

www.geniusnet.com

Downloads

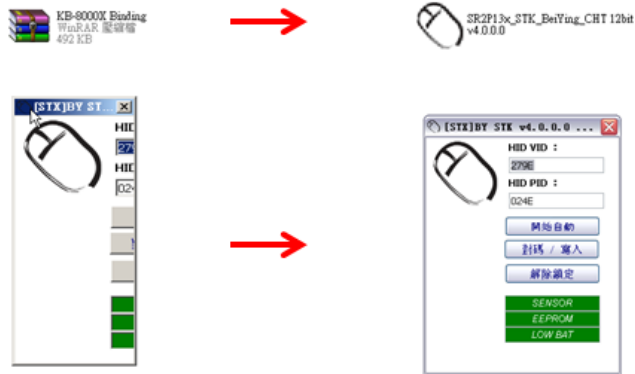
Description	Version	Operating system	
KB-8000X For displaying Numlock/Caps lock/Scroll lock	V1.3.13.	Windows 10,Windows 8,Windows 7,Windows Vista,Windows XP	Download
KB-8000X binding program(Only for mouse LED is red color)		Windows 10,Windows 8,Windows 7,Windows Vista,Windows XP	Download
KB-8000X ioCenter for displaying Capital or Lowercase on screen(also supports Win10+)	V1.3.13	Windows 10,Windows 8,Windows 7,Windows Vista,Windows XP	Download

To bind the mouse.(Only for mouse LED is red color and receiver is bigger one)



There are two kinds of receivers.

Step1: Open the software



Click mouse pattern in a full view.

Step 2: Put in battery, then plug Receiver into USB port. (Do not switch ON).

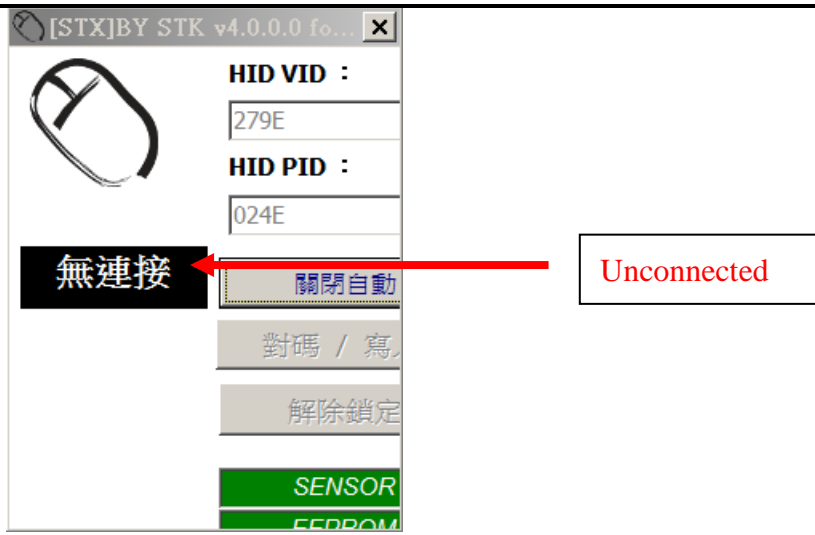


Steps3:Return to soft program.



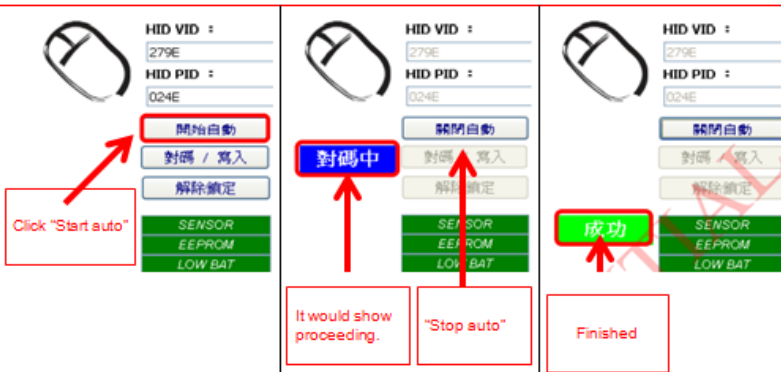
Click "Auto"

Notice: If it shows "Black" after clicking "Start auto" that means receiver or your USB port is broken.



Step 4: When you click “Start auto”, you have to turn on the mouse switch within 10 seconds.
If you want to stop binding the mouse, Press “stop auto”.

Step 4-1:Open Tool, click "auto start". Step 4-2:Show proceeding. Step 4-3:Turn on mouse switch within 10 seconds after you press auto start



Notice:Shows “Green light” stand for you have paired the mouse successfully.

To bind the mouse.(Only for mouse LED is Blue color and receiver is smaller one)

Please replug the receiver first. Press the middle scroll + right button at the same time in ten seconds, the receiver and mouse will be connected automatically.

To bind the keyboard(for S/N# from XP16S4911001 to XP16S4A26000)

S/N#
XP16S4911001-XP16S4912000
XP16S4917001-XP16S4919000
XP16S4A18001-XP16S4A19000
XP16S4A25001-XP16S4A26000

(1) 開啟 Tool

按下開始自動選項



Step1:
Click "Auto"

Step2: Press "ESC" and "+" Keys at the same time continually. If you succeed, it would display success.



Success

*After you click "Auto", you have to press "ESC" and "+" Keys within 10 seconds.

"ESC" and "+" Keys



To Bind Keyboard(for S/N# from XP17S4212001 to XP17S4215000)

It doesn't need any program. Please follow below methods.

A: Replug usb dongle into USB slot.

B: Press "ESC" and the left "Shift" together then put battery into keyboard at the same time, then confirm the LED flash 3 times is pairing "OK".

To bind the keyboard(for others S/N#)

(1) 開啟 Tool

按下開始自動選項



Click "Auto"

Step2: Press "ESC" and "Shift" Keys at the same time continually. If you succeed to bind the keyboard, program would display success.



Success

*After you click "Auto", you have to press "ESC" and "Shift" Keys within 10 seconds.